

Professional Summary

- **CHANDRASHEKHAR DEOKAR – Principal Consultant**
 - **Qualified Metallurgist (AMIIM) with an overall 25+ years' experience in the field of Quality Assurance & Quality / Business Management Systems.**

Services Offered

- **Business Process Re-engineering**
 - Conducting as-is process gap analysis, benchmark with industry best practices and renowned quality models, facilitating process definitions, setting key performance indicators and achieve improvements / excellence.
- **Process definition**
 - Translate process documentation into workflows, defining actors involved in the process, entry criteria, exit criteria's, input documents, output documents, corresponding references and guidelines.
- **Process Training & Talent Development**
 - Skills and competency mapping, developing training modules / material, planning for training & impart training on various quality topics, techniques & tools.
- **Process Consulting & Process Implementation**
 - Process scoping, planning for E2E consulting, providing consulting sessions to implement processes.
- **Process/Project Audit Management**
 - Audit planning & scheduling, monitoring compliance to Audit plans & conducting audits, audit reporting and escalation, monitor and track closure of audit findings. Audit analysis for further continual improvement
- **Process enhancements / simplification**
 - Identify opportunities for process improvements through internal / external audit results, customer feedbacks, customer complaints etc and enhance / simplify processes.
- **Metrics programs**
 - Identify key metrics required, measure performance, report through dashboards and work towards continual improvement.
- **Continual Improvement programs**
 - Identify areas of continual improvement and implement the same using Lean / 6 sigma, 8D techniques, problem solving techniques and tools and help reduce efforts and achieve dollar savings.



Core Quality Model Competence

- Extensively involved in End to End implementation & third party certifications of
 - VDA 6.3
 - TS 16949 / ISO 9001 / ISO 14000 / OHSAS,
 - CMMI,
 - ITIL V3 Framework,
 - ISO 20000 - Service Management, ISO 27001 – Information Security Management Systems,
- Six Sigma deployment
- Experienced in using various quality techniques & tools such as the 8D, Y-Y analysis, 7 QC tools, FMEA, SPC, MSA, etc.
- Experienced in all phases of software development life cycle, ISO 9001 in software, CMMI-Level 5 Quality Management Systems & Service Management

Certifications & Qualifications

- Certified VDA 6.3 – Module E – Process Auditor – By VDA-QMC
- Lead Assessor – ISO 9000 (IRCA Approved) – By Alan Griffin, UK
- Lead Assessor – ISO 14000 (IRCA Approved) – By DNV
- Lead Auditor – TS 16949 (ANSI-RAB NAP & IATCA Approved) – By OMNEX
- Lead Auditor – OHSAS 18001 (IRCA Approved) – By BVQI
- Certified Six Sigma – Green Belt – By BSI
- ITIL V3 Foundation Certified – By VINSYS
- ITIL V2 Service Managers Certified – By VINSYS
- Software-Capability Maturity Model, 5 Day Official course of Carnegie Mellon University – By IIQM.
- Lead Assessor – BS 7799 / ISO 27001:2005 (BSI Approved) – By BSi

Achievements

- Pivotal in implementing VDA 6.3 systems and successfully achieved business from Volkswagen Pune.
- Achieved certification, sustained and maintained certification to ISO/TS 16949, EMS & OHSAS.
- Successfully implemented ISO 20000 (Service Management Requirements) processes and was pivotal in achieving the ISO certifications across 3 geographic locations. India (Pune & Hyderabad) & China.
- Successfully implemented ITIL V3 based IT Service Management Processes across 3 geographic locations. India (Pune & Hyderabad) & China.
- Actively involved in the SCAMPI assessments for the CMMI 1.2 / 1.3 QMS processes and successful achievement of CMMI certification.
- Been a member of the FAR Group (SQA & Audit Process) during the assessment of CMMI L5.
- Successfully implemented ISO 27000 (Security Management Requirements) processes and was pivotal in achieving the ISO certification.



- Conducted more than 100++ third party audits.
- Counseled 50+ companies to achieve certifications to various models such as ISO 9000, ISO 14000, QS 9000, OHSAS etc.

OUR SERVICE CATALOGUE:

- **Quality Standards & Management Systems**

- ISO 9000, EMS, OHSAS, TS 16949, Core tools (APQP, PPAP, FMEA, MSA, SPC), VDA 6.3, Information Security Management Systems (ISMS), Business Continuity, ITIL & Service Management (ISO 20000), 5S, Lean Management etc.

- **Consulting**

- Undertake turnkey projects and provide support, guidance through counselling sessions on the above Quality Standards & Management Systems.

- **E2E Implementation**

- Help organizations implement E2E requirements of the above Quality Standards and Management Systems as required to achieve certifications by second party third party registrations.

- **Training**

- Awareness trainings on all ISO, EMS, OHSAS, TS 16949, VDA 6.3, ISMS, ISO 20000 etc. standards and their requirements.
- Internal Auditors trainings on above standards,
- Core tools training (APQP, PPAP, FMEA, MSA, SPC)
- Problem Solving Techniques & Tools (8D, Y-Y, 7QC etc.)

- **Auditing**

- Undertake gap assessments in accordance to the requirements of the above standards to enable suppliers to know the gaps and develop management systems
- Undertake internal audits in line with the above standards and identify areas for improvement.
- Conduct specific process and product audits to identify areas of improvement.

- **Continual Improvement**

- Based on gap analysis and internal audit findings undertake continual improvement projects to improve management systems.

- **Supplier Quality Development**

- Form clusters of suppliers &/or sub-suppliers of OEMs and help implement and achieve OEM / Customer Specific Requirements like VOLVO, Volkswagen, GM, Ford, JCB, BOSCH, DAIMLER etc.
- Provide support and guidance to suppliers / sub-suppliers to implement new product development processes, TS 16949 core tools, certifications to various ISO standards.



OUR ESTEEMED CUSTOMERS:

- Crown Rubber Product.
- Raksha Polycoats.
- Sagar Inflatables, Ltd.
- Laxbro Bio medical Aids.
- Shiv-Amrut Dairy.
- G.H.Ajwani Construction Ltd.
- Vishal Engineering Company.
- Ashok & Co.
- TVS Autolec, Plant (I),
- TVS Autolec, Plant (II),
- Intervet India (P) Ltd,
- Vijayshree Alloys
- Emulsichem Lubricants (P) Ltd.
- MIT – Womens Engineering College.
- R B Electronics.
- Niko Resources
- Indrad Auto Components
- Ami Industries (P) Ltd.
- Burns Philp
- ITW Delfast
- Sachin Forge
- Sainath Engineering Works
- Saish Metaflow (P) Ltd.
- AISSMs – College of Hotel Management & Catering Technology.
- SAJ Test Plant.
- Indira Institute of Management Studies
- Shailesh Industries
- Amol Auto Parts
- Elite Engineering
- Tulsi Rubber Products
- Viraj Engineers & Exporters P. Ltd.
- Marathon Reality Group
- TVS Autolec, Bearing Division
- SAV Electronics,
- AISSMs – College of Management
- AXIS Electricals (I) Pvt Ltd.
- Star Leather Products
- Super Cartons
- Novel Packaging
- Super Packs
- Tela Sourcing
- Prescient Technologies
- SIMIR - Suryadatta College of Management
- SIMMC - Suryadatta College of Management
- PIAT - Suryadatta College of Management
- SCMIT – Suryadatta College of Management
- SCMIRT – Suryadatta College of Management.
- JCB – APQP-PPAP Cluster